



WINTER 2016 NEWSLETTER



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We held another very successful NARCH Education Seminar at The Holiday Inn, Guildford in October. Over 80 delegates attended the AGM and seminar this year. Feedback from delegates was consistently complimentary regarding the content of our speakers' talks and the variety of subjects covered. Presentations included information on Canine Partners – an assistance dog charity, rehabilitation techniques using orthotics and prosthetics by Christoffer Diehl who came over from Sweden, pool water operational problems and to finish an update on cruciate disease from Angus Anderson. It certainly was a full day and all attendees received 7 hours CPD certificates.

Dates for your diary

SUNDAY 23RD APRIL 2017



NARCH Education Seminar at the Renaissance Hotel, Manchester, worth 7 Hours CPD. Make sure you save the date.

The programme of speakers is being finalised and further details will follow.

NARCH website

We are currently working on updates to our website. There will be some changes to the members area regarding the new regulations for the use of underwater treadmill. More information to follow shortly so please keep your eye on any emails from NARCH and ensure that you are compliant by 2017.

HYDROTHERAPY EQUIPMENT – Inflatable "moon" collars



Inflatable collars are used in some hydrotherapy centres as a buoyancy aid. The disadvantage of using inflatable collars is that they force the neck into extension, which could be potentially damaging for the cervical spine. They effectively make it harder to swim in a neutral position. It is more difficult for the dog to breathe with the neck extended and pressure on the ventral neck. This is a potential hazard as we are asking the patient to increase their respiratory rate

in response to exercise. A buoyancy jacket which provides lift for the entire thoracic area is the optimal buoyancy aid. Floats can be attached either side of the neck strap for additional buoyancy without impeding head position or exerting pressure on the neck. The hydrotherapist should be alongside the dog to give additional support from below the chest as required. It is important that the hydrotherapist can both see and be able to adjust the position of the dog and therefore protect the airway at all times.

Article No 3 of our regular insurance feature by Cliverton

ARE YOU REALLY PROTECTED BY YOUR HOUSEHOLD INSURANCE?

Did you know

That most popular UK household insurers will not insure you if you run a business from your home or its grounds?

We recently conducted a survey on a well known comparison site for buildings and contents insurance for a 3 bed roomed, semi-detached house. 68 companies provided quotes where no business visitors were disclosed, whereas only 14 were prepared to quote with 'regular business visitors to the property'. Further investigation showed that some of these companies, despite quoting on the comparison site, would not actually provide cover when approached on the telephone.



Many customers make the mistake of answering ‘no’ to the question ‘Do you run a business from your premises?’ because they have a separate business liability policy in force. Unfortunately, the insurer wants to know whether you run a business from home or its grounds, not whether you have a separate policy for it. They may interpret this as a misrepresentation of facts and could decline your claim on that basis.

Another common mistake is that many pet business owners say they aren’t running a business from their premises because they do not physically keep the animals within their home. When the insurer uses the word ‘premises’ they are not referring purely to your house, they are also including the land included on the deeds of your property. Kennel & Cattery owners often fall foul of this because the animals are boarded in purpose built buildings, which, although separate to the domestic property, are on the same land as the house.

If you currently hold a household insurance policy and the insurers are unaware of your business activities it is possible that your house and its’ contents will not be protected in the event of a loss. The insurers may decline your claim because you are running your business from home and you failed to disclose this to them.

A few household insurers may cover you if you are carrying out office activities only, in return for an additional premium, but most won’t cover you if you are running a business involving animals.

WE STRONGLY URGE YOU TO CHECK YOUR COVER NOW

The most effective way to do this is to contact your current insurers and obtain their written confirmation of cover being in place for your particular circumstances. If you remain concerned, please feel free to contact Cliverton for advice on 01328 857921.

Christmas dangers for dogs

Pet dangers at Christmas



Antifreeze

Ethylene glycol (anti-freeze) ingestion is very dangerous. It is sweet-tasting and very palatable. Even a relatively small quantity can cause serious kidney damage and can be fatal.



Food hazards

chocolate, onions, nuts, blue cheese, fruit cakes, puddings and mince pies can all be toxic to dogs and cats and turkey bones can cause choking, constipation or damage to your dog's intestines.



Christmas trees

may cause mild vomiting and/or diarrhoea if chewed and pine needles can get stuck in paws, causing irritation as well as potential irritation or perforation of the intestines if eaten. Vacuum daily and ideally keep plenty of water in the bucket to help reduce the number of fallen needles.



Presents

although we can no longer tell what's inside... our pets, especially dogs, can't! Make sure any tasty or tempting presents are placed high enough out of the way so that your pet can't help themselves.



Batteries

ingestion of batteries is more common at this time of year. If the battery is chewed and pierced it can cause chemical burns and heavy metal poisoning. If they are swallowed whole it is possible they will cause an obstruction.



Holly, mistletoe and poinsettia

all of these pretty types of festive foliage are mildly toxic if ingested and can cause vomiting, drooling, diarrhoea to name a few, so should be avoided or kept well out of reach.



Decorations

can cause significant problems if ingested. Baubles will tend to splinter or smash into shards which can cause irritation, perforation or blockages and dogs tend to eat l�self a little like spaghetti! Your pet may also get a nasty shock if they chew through the electrical cable for your Christmas lights!



This graphic was brought to you by Vets Now, dedicated out of hours emergency vets.

For more information go to: www.vets-now.com/

Remember there are many dangers to our pets at Christmas time, be aware, keep dangers out of reach and pay attention to any changes in your dogs behaviour.

Your responsibilities for safe hydrotherapy treatment – The use of hoists in hydrotherapy

In general NARCH would not advise the use of a hoist. If this is unavoidable you should ensure that all staff are trained to use equipment safely and are aware of the conditions that a hoist is not suitable for. At all times a minimum of two RCHs must be present and one must be alongside the patient in the pool. If there is any sign of distress or anxiety the hoist must not be used.

NARCH would like all RCHs who use a hoist at their centre to get in touch with NARCH by e-mail confirming that they adhere to the NARCH guide to professional conduct in relation to the use of hoists.

FINAL REMINDER – CPD

This is your final reminder to ensure that your NARCH record is up to date and that you have uploaded 20 hours CPD for 2016 which have been validated by NARCH. If you first registered with NARCH during the year, your CPD



requirement will be pro rated for the period you have been a member. If you require clarification please e-mail Nicky Kohn, NARCH Administrator enquiries@narch.org.uk for assistance.

Remember, the system will automatically suspend those RCHs who do NOT have 20 hours CPD uploaded and validated by 31st December 2016.

Happy holidays!

Finally, the committee would like to wish you all a merry Christmas and a happy New Year. We hope everyone will get a chance to spend some time relaxing with friends and family and enjoying the holidays.



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